

Personal details:

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Marital status: Married
Nationality: Indian
Valid UAE Driving License: Yes
Visa Status: Visit Visa till 04-10-2019



Core Competencies:

**SAP SuccessFactors
Implementations
Software Products & OS
Applications Support
Infrastructure support
Banking Domain Support
Windows Administration**

Education

Year of graduation	Level of Education	Institution
2011	Master In Computer Application	Manipal University
2007	Bachelor Degree	Mumbai University

Finished courses, internships

Year of graduation	Courses, internships
2017	SAP SuccessFactors Course from Spiritsoft Institute.
2013	Oracle 10g, SQL, PLSQL Course from Sqlstar Institute.

Certification

Year	Certification details
2019	SAP Certified Application Associate (SAP SuccessFactors Employee Central)
2012	MCITP (Microsoft Certified IT Professional)
2010	CCNP (Cisco Certified Network Professional)
2008	CCNA (Cisco Certified Network Associate)

Professional Experience:

Period	Company	Position
04/2017 – 11/2018 (1 year 7 months)	IBM India Private Ltd (Affinity Software Pvt Ltd) Hyderabad, India	SAP SuccessFactors Support (End to end implementation, RBP Settings as per the client requirement, Creating Custom Pick list, Configured Foundation Objects). 2.Project: Implementation and Support Client : Sanofi Roles and Responsibilities: 1. Worked on data models. 2. Configured on RBP setting as per the client requirement. 3. Developed MDF object and designed the structure. 4. Involved in creating custom picklist and cascading picklist. 5. Configured Foundation. 6. Configuring Basic organization setting in Provisioning, Creating Administrator. 7. Instance fundamental setting - Passwords, Homepage, Welcome Menu, Company Information, Employee documents. 8. Configured Administrator tools and admin Privileges, Setting up Organisation. 9. Configured Rating scales, Route Maps, Employee Documents. 1.Project: Support: Client: Colgate and Palmolive Roles and Responsibilities: 1. Resolved day to day support tickets from the end users. 2. Strictly adhered to TAT and zero escalations. 3. Resolved L1 and L2 tickets from EC RCM and other modules. 4. Created Organisational, Job and Pay structure based on the client requirement. 5. Awareness of import and exporting data. 6. Create foundation object between data models.

08/2016 – 02/2017 (6 months)	Dubai Opera Dubai, United Arab Emirates	Senior System Engineer (Implementation, troubleshooting, Application Support, User request, Windows administration, Cisco Telephone configuration)
01/2014 – 07/2016 (2 years 6 months)	Aster DM Healthcare Dubai, United Arab Emirates	Computer Programmer (Clinics implementation, server maintenance , server installation, printer Installation, Med soft Application Support)
04/2013 – 10/2013 (6 months)	ICICI Bank (3i- InfoTech) Mumbai, India	Senior Application Support (Credit Card Application process, day to day activities, SQL Queries, Handling web servers, worked under Unix / Linux platform)
09/2010 – 12/2012 (2 years 2 months)	Emerald Dubai, United Arab Emirates	Application Support (SQL Queries in AS400, Handling system / network issues, product Support for sales staff)
02/2007 – 01/2010 (3 years)	ICICI Bank (3i-Infotech) Mumbai, India	Application Support (Interaction between business users, executing SQL Queries, CTL Prime Application Support, handling visa and MasterCard servers)

Languages

Language	Proficiency
English	Read, Write, Speak
Hindi	Read, Write, Speak
Marathi	Read, Write, Speak
Telugu	Read, Write, Speak

Additional information: SAP SuccessFactors Project

Institute Projects Implemented : Emirates Airlines, Apollo Hospital

- Foundation Object, Legal Entity, Configured Propagation and Association.
- Configuration Roles Based Permissions and knowledge of instant and provisioning.