

ANUSHA M S

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Experienced Delivery Consultant with a demonstrated history of working in the computer software industry. Skilled in SQL, C++, Engineering and Software Development. Strong human resources professional with a Bachelor of Engineering - focused in Computer Science from The National Institute of Engineering.

PROFESSIONAL EXPERIENCE

SAP Labs, Bengaluru, India. Currently residing in Silicon Oasis at Dubai.

SAP ABAP and HANA Consultant.

- ☐ Expertise in ABAP Development for OData, Smart forms, Adobe forms, forms with SAP scripts, Workflows, Enhancement, BDC reports for SAP MM/ SD/ FI modules for Hitachi S/4 HANA Implementation project from planning to maintenance phase in RICEFW project.
- ☐ Experience in ABAP debugging.
- ☐ Experience in ABAP performance tuning, trace collection, optimize code at application level and DB level tuning for expensive statements.
- ☐ Experience in HANA Database Modeling, Calculation views and CDS views.
- ☐ Delivering and leading various onsite/remote optimization and assessment services like Technical Performance Optimization(TPO), Data Volume Management(DVM), Business Process Performance Optimization(BPPO), pre and post Golive customer support during implementation projects.
- ☐ Engaged with roughly around 100 customers for project implementation, performance analysis and project GoLive etc.
- ☐ Performing the S/4 HANA Readiness Check for SAP customers to evaluate and benefit of moving to HANA in terms of performance and possible issues.
- ☐ Responsible for contacting the customer to help resolve production down situations in cooperation with SAP Mission Control Center(MCC).
- ☐ Perform the pre and post migration tasks for SAP products C/4 HANA, S/4 HANA, SOH, CRM, Fiori, ERP ,NetWeaver before releasing system to end users .
- ☐ Part of Root Cause Analysis (RCA) team working as De-Escalation Architect (DEA) for whiteboard requests and 24/7 handover monitoring services
- ☐ Perform checks and deliver reports using SAP solution manager systems, CBX, HANA Enterprise Cloud (HEC) platform through credentials maintained in secure area or through BCP tickets.
- ☐ Responsible for technical design and development reports and tools for data analysis aiming at high quality master data. Works closely with business analyst and process champions, in defining technical specification requirements, checking feasibility and designing and developing an optimal solution for data analysis reports and tools. Data technical analyst , works with project lifecycle in waterfall as well as agile project methodology.

Robert Bosch Engineering and Business Solutions Ltd, Bengaluru, India

Software Engineer for .Net developing.

- ☐ Worked extensively on a conference system named Dicentis Conference System in agile environment.
- ☐ Worked as C# developer and developed large and small scale web/ database application modules.
- ☐ Developed some validation modules producing validation output summaries and assisting in the interpretation of test conclusions
- ☐ Worked as a part of all phases of software development life cycle including requirements, design, development, testing and support.
- ☐ Developed test cases / scripts for QA activities in Jenkins and later JIRA.
- ☐ Documented issues and problem-solving process.
- ☐ Identified root cause for issues through debugging and developed workarounds or permanent fixes as per standard code.
- ☐ Performed unit testing, integration testing, smoke testing, regression testing, stress testing, beta testing, functional testing (black box), web testing, fringe testing on Dicentis Conference System
- ☐ Constructed user guides and documentation.

Robert Bosch Engineering and Business Solutions Ltd, Bengaluru, India

Intern

- ☐ Worked as an Intern for “Report Automation for Employee Services” project using Excel.
- ☐ Designed the User Interface for the reports and got approval from clients.
- ☐ Found opportunities to generate various reports automatically to clients and developed them using MS Excel Macros
- ☐ Implement the Macro in end user environment.
- ☐ Validated end user files after they uploaded in SharePoint with “n” number of conditions and made decisions whether they meet all the requirements or to be sent back. Manually this process would take more time hence automated with 100% quality and efficiency.

TECHNICAL SKILLS

- ☐ Programming languages like C, C++, JAVA, C#, ABAP.
- ☐ Develop Smart forms, adobe forms, SAP forms including scripts, workflows.
- ☐ Hands on experience with tools like Microsoft Visio, Axure, Balsamiq and insight of JIRA for Hospital Management System project as part of Business Analyst skillset.
- ☐ Experience with RDBMS databases like **SAP HANA**, MSSQL and Oracle.
- ☐ Experience in database related and application related performance analysis, hardware layouts and requirements, performing sizing through quicksizer tool.
- ☐ Experience with operating system / database / component / product migration planning and provide recommendation pre and post go live.

EDUCATION**THE NATIONAL INSTITUTE OF ENGINEERING, Mysore, India**

Bachelor of Engineering in Computer Science and Engineering, June 2016

- ☐ CGPA : 9.63 /10

Sri Chaitanya PU College, Bellary, India

Pre-University Course (PUC), June 2012

- ☐ Score: 88.94%

St. Joseph's Girls High School, Bellary, India

Secondary School Leaving Certificate (SSLC), June 2010

- ☐ Score: 88.96%

TRAINING

- ☐ **HANA Database** – End to End product Knowledge.
- ☐ **LCX bridge plan** – Identify customer requirements and find possible interests to provide business accordingly.

- ☐ **SAP HANA:** Expertise and approved speaker for Advanced Database Monitoring and Troubleshooting EGI and trained customers across the world.
- ☐ **Business Analyst:** Completed certified course for business analyst from IIBA.
- ☐ **Scrum Master:** Completed certified course for scrum master from IIBA.
- ☐ **Certified EarlyWatch Training at SAP Labs** - On Board Training as Early Talent Training at SAP Labs

PROJECTS

Multiple projects during COVID-19 situation:

Hitachi Dupont Microsystems:

- Served as ABAP developer for OTC and FICO modules and developed Smart forms for Shipping invoice, customer invoice, credit memo, debit memo and accounts payable including scripts.

Remote Service Delivery expert for CoE India:

- Served as ABAP and HANA expert to deliver monitoring and alerts reports with recommendations for customers going live with S/4 HANA product On prem and cloud.

Onsite Projects:

Various Onsite Projects for different customers like Colgate, Walmart, Caterpillar etc

- Role : ABAP and HANA Consultant
- As an expert of HANA Database to analyse, test System and provide recommendation for Smooth GoLive.
- Delivering and leading various onsite optimization and assessment services like Technical Performance Optimization, Data Volume Management, Business Process Performance Optimization, GA, GV, GLS and Technical Integration Check for SAP customers.

FAcTS (Faculty Activity Tracking System)

Mini project in Database Management systems.

- Used MySQL for maintaining different tables and prices.
- Implemented different index structures.
- Implemented multiple inheritances and multiple instantiation and other object- oriented approaches.

REMOTE WIFI DOOR LOCK

Home automation door lock systems with IOT implementation.

- Developed an android app for controlling the door lock.
- Built an electronically controlled physical door lock to provide enhanced security.
- Programmed several Arduino Uno ICs to implement the lock.

NIEAIR

Mysore's first online campus community radio

- Implemented web and mobile app versions of a campus community radio channel
- IP broadcasting over college local networks using port forwarding techniques.
- Conducted live talk sessions with alumni students and professors.

ADDITIONAL SKILLS

- Situational leader.
- Multitasking skills.
- Team player.
- Excellent time management skills.
- Written and Oral Communication skills.
- Excellent problem solving capabilities.
- Quick learner.

ACHIEVEMENTS

- Certified Business Analyst from IIBA, knowledge on Business Analysis Key concepts, Business Analysis Planning and Monitoring, Elicitation and collaboration, Requirements Life Cycle Management, Strategy Analysis, Solution Evaluation as per BABOK V3.
- Global QA Reviewer for HANA Business Process Performance Optimizations (BPPO).
- Approved Speaker for SAP HANA: Advanced Database Monitoring EGI.
- Approved Speaker for SAP Readiness Check tool for SAP S/4HANA EGI.
- Success Story published for Philips Carbon Ltd, Arvind Ltd: Recognized and appreciated for support extended and ensuring smooth GoLive.
- Developed and managed Mysore's first online campus community radio NIEAIR.
- Appreciation from various worldwide SAP customers for optimizing their business process.
- Trained and mentored new SAP employees for technical enablement in topics like ADM315, HANA Performance.
- Participated in Prathibha Karanji competition and won district level singing competition.
- Felicitated for scoring First Class in Hindustani classical music junior exam in the year 2009.
- Worked as volunteer for ACE technical fest and as Convener for TechNIEks college fest by organizing few events.

PERSONAL DETAILS

- Date of Birth : 13th November 1994.
- Nationality : Indian.
- Languages known : English, Hindi, Telugu and Kannada.

DECLARATION

I hereby declare that the information furnished above is true to the best of my knowledge.

Anusha M S